

Webinar on

Essential Supervisory Skills : 3 hours Boot Camp

Learning Objectives

Setting Yourself up for Success

Motivating Others

Managing Employee Performance

Managing Up

Great Performance Through Coaching

Delegating Effectively

Handling Conflict with Ease

Managing Your Time



New supervisors will be ready to hit the ground running with the skills learned in this Webinar. Be ready to take on any challenge, be your best and put what you've learned into practice immediately.

PRESENTED BY:

Chris DeVany is the founder and president of Pinnacle Performance Improvement Worldwide, a firm that focuses on management and organization development. Pinnacle's clients include global organizations such as Visa International, Cadence Design Systems, Coca Cola, Sprint, Microsoft, Aviva Insurance, Schlumberger and over 500 other organizations in 22 countries. He also has consulted to government agencies from the United States, the Royal Government of Saudi Arabia, Canada, Cayman Islands, and the United Kingdom.



On-Demand Webinar

Duration : 180 Minutes

Price: \$300

Webinar Description

• Making the Transition from Staff Member to Supervisor

- Management Skills for New Supervisors
- Confronting the Tough Stuff: Managing "Difficult" People

New supervisors will be ready to hit the ground running with the skills learned in this Webinar. Be ready to take on any challenge, be your best and put what you've learned into practice immediately.

You will learn the skills you need to plan, prioritize and execute effectively each and every day. Putting into practice both the "hard stuff" and

soft stuff" will help you meet new challenges with increased confidence, respect, and power.

One of the toughest parts of a manager's job is dealing with and turning around problem employees. The solutions aren't "textbook", yet in this Webinar, you will gain skills and tools for solving problems and making decisions, especially when dealing with those who challenge you the most.



Who Should Attend ?

CEO

Senior Vice President Vice President Executive Director Managing Director Regional Vice President Area Supervisor Manager



Why Should Attend ?

By participating, you will be able to more effectively:

- •Understand how to approach an intact team as their new supervisor
- •Develop your own management game plan
- •Motivate your direct reports
- •Coach for improved performance
- •Think and act strategically
- •Plan and prioritize your time
- •Handle difficult conversations
- •Listen actively and effectively
- •Create a motivational environment using feedback
- and reinforcement to guide and motivate behavior
- Effectively deal with "difficult" people



Would you like to gain and build confidence in your ability to manage effectively?

What about your ability to motivate others who previously were your peers?

How about learning a management game plan?

Would you like your team to improve performance?

If you answered "yes" to any of these questions, then come laugh, listen and learn as Chris DeVany leads us all through those important topics, key questions and answers we all need to be able to address effectively to improve our team members' and team's performance!



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